**Post Results – Frequently Asked Questions**

**A Guide to the Post Results Service**

If you are disappointed with your grades and suspect that you may have done better than your

results suggest, there may be services available to help you investigate.

**Which service do I want?**

* **A Higher Education place is at stake – which service should I use?**

You should request a **PRIORITY Service 2 Review of Marking**. You should inform your university or college that you have made the request as they may be able to hold your place until the result is confirmed. Please make a request via WisePay and submit the completed form to the exams prior to the published deadline.

* **I want to go through my script with my teacher and potentially request a review of marking – but do not have a University place dependent on the outcome.**

You should request a **PRIORITY COPY** of the script. Please make a request via WisePay and

submit the completed form to the exams office no later than **the published deadline.**

* **I would like to review the marking of my script.**

If, after reviewing the copy script with your teacher you still think a review of marking

is appropriate then you should request a **Standard Review of Marking** via WisePay.

The completed request should be submitted to the exams office no later than the published deadline.

* **I want to see a copy of my script but do not want a review of the marking.**

You should request a **Non Priority Script** via WisePay and submit the request to the

exams office no later than the published deadline.

**PLEASE NOTE –** Marks often remain the same and on some occasions they may even

be lowered. It is recommended that you only request a review of marking when you would achieve a higher grade if you were awarded a further 1 or 2 marks after the review. It is strongly discouraged to request a review of marking where a grade would be lowered by the loss of 1 or 2 marks.

Please see the Post Results Information booklet (available to download via WisePay) for a full explanation of all services.

**Consent forms must be completed for all Post Result Services and accompanied by a confirmation of payment from WisePay.**

**The service is no longer available once the deadline has passed.**